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Coventry Named Best Practice Finalist Catastrophic Case Management Program Recognized by URAC

Franklin, TN – July 20, 2010 – Coventry Workers' Comp Services, a division of Coventry Health Care, Inc., was selected by URAC, the nation's leading accreditation organization, as one of 30 finalists for the Best Practices in Health Care Consumer Empowerment and Protection Awards. The winners will be announced as all finalists present their programs during the 11th Annual Quality Summit, October 5-7, 2010 in Chicago, IL.

“The Annual Quality Summit provides a unique opportunity for leaders in health care to learn what premier companies are doing to advance consumer protection and empowerment,” said Alan P. Spielman, President and CEO of URAC. “It is a one-of-a-kind conference, designed to inspire the industry as a whole to rapidly adopt proven practices that advance patient safety and empower consumers with improved decision-making tools.”

Coventry's program, specifically related to best practices in Large Scale Catastrophic Case Management, was selected by a distinguished 30-member panel including the best and most widely recognized experts in program evaluation, care coordination, health information technology, employer and purchaser decision making and patient safety.

“As a URAC accredited organization in both Case Management and Utilization Review, we continually evaluate our programs and processes with outstanding service excellence as our primary objective ” stated Chris Watson, chief operating officer, Coventry Workers' Comp Services, “To be recognized by URAC as a leader in Catastrophic Case Management practices confirms our commitment to process excellence is working.”

Coventry will join all finalists at a special event during the conference, when the distinguished award winners in six organization categories are recognized.

About Coventry Workers' Comp Services

Coventry Workers' Comp Services, a division of Coventry Health Care, Inc., is the leading provider of cost and care management solutions for property and casualty insurance carriers, (workers' compensation and auto insurers), third-party administrators and self-insured employers. We design best-in-class products and services to help our partners restore the health and productivity of injured workers and insureds as quickly and as cost effectively as possible. We accomplish this by developing and maintaining consultative, trusting partnerships with our clients and stakeholders, built on a foundation of innovative and customized solutions that support the claims management process. Go to www.coventrywcs.com for more information.

About URAC

URAC, an independent, nonprofit organization, is well-known as a leader in promoting health care quality through its accreditation, education and measurement programs. URAC offers a wide range of quality benchmarking programs and services that keep pace with the rapid changes in the health care system, and provide a symbol of excellence for organizations to validate their commitment to quality and accountability. Through its broad-based governance structure and an inclusive standards development process, URAC ensures that all stakeholders are represented in establishing meaningful quality measures for the entire health care industry. For more information, visit www.urac.org.

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