

Independent Medical Examinations



Product Overview

Coventry Workers' Comp Services' ("CWCS") Independent Medical Examinations (IME) provide accurate, professional medical evaluative services to help reduce costs on the most challenging claims.

CWCS' two-tiered physician panel of over 10,000 pre-screened, board-certified health care professionals provides more choices for claims professionals with an extended panel of physicians that can meet clients' needs regardless of the size or geographic coverage of the claims.

In addition to IMEs, CWCS offers: state-specific evaluations, peer/medical record reviews, expert second physician opinions (for workers' compensation, auto liability, short and long-term disability, Family Medical Leave Act, and utilization management), radiology/diagnostic reviews, and functional capacity exams.

Features and Benefits

- Expertise in multiple lines of coverage:
 - Workers' compensation
 - Auto (no fault/PIP, liability, medical payments policies)
 - Short-term and long-term disability
 - Occupational injury/accident
- Includes CWCS performing administrative tasks such as:
 - Scheduling and reminding claimant of appointments
 - Copying and distributing medical records
 - Retrieving diagnostic test results and radiology films
 - Assisting with translation and transportation services
 - Performing quality assurance reviews
- Access to CWCS' ClaimSight™, a web-based tool allowing claims professionals to:
 - Initiate referrals for a wide range of services (IME, peer review, radiology review and physician review)
 - View a summary of events about each referral
 - Track the status of referrals
 - Receive e-mail notifications when a narrative report is available to download

Solutions to Restore Health and Productivity

Facilitating IMEs and record reviews can be a cumbersome challenge. CWCS' menu of products helps streamline the administrative processes for IME and record review requests. Turning the process over to CWCS avoids wasting valuable time and results in prompt, objective evaluations.

Why CWCS?

- Consistently exceed client expectations in reviewing and delivering timely, accurate final reports
- Variety of evaluative services
- Established Best Practices and Quality Assurance procedures
- Customized outcomes reporting tool measures costs, turnaround times, and health care professionals' details
- Easy referral through in person at your office, e-mail, phone, fax or ClaimSight™

Want More Information? Call Our Offices

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