

Accelerated Return-to-Work Solutions



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What is it?

Accelerated Return-to-Work Solutions is an early intervention telephonic case management service focused on streamlining communication and facilitating return to work. It is coupled with access to quality providers through our Expanded Medical Center Community (EMCC). The EMCC is a national network of quality primary care physicians we have selectively recruited who share in philosophies of early intervention, an aggressive sports medicine model, active communication and cooperation with employer's modified duty programs. This network covers 48 states and is primarily comprised of physicians affiliated with Occupational Health Clinics.

Our internet-based application, the Accelerated Productivity Suite (APS), facilitates early intervention and real time access to critical case information, notifies parties when a workers' compensation incident is first recorded, and when an injured employee is eligible to return to work. Our 18 proprietary artificial intelligence rules scan all case and medical visit information to identify potential at-risk cases. When a precursor to a bad outcome is identified, a flag is raised and human intervention is engaged.

Qualified Staff

Services are delivered by teams of registered nurses and injury coordinators who manage **all** reported claims. Injury coordinators are senior level case management assistants, many of whom have medical assistant backgrounds from clinical settings. The focus of the injury coordinator is continuous communication with the employer, employee, claim handler, and provider to facilitate return to work. The injury coordinators typically will have a pending caseload of 80 to 90 cases. The registered nurses handle all medical issues, and oversee treatment plans for an aggressive recovery philosophy.

Results

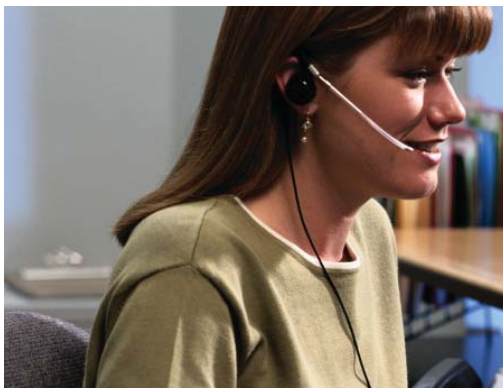
Our clients have experienced:

- Reduction in the percentage of indemnity claims
- Reduction in duration of case life
- Reduction in duration of disability
- Reduction in average case cost

**Coventry Accelerated Return-to-Work Solutions:
Focus on streamlining communication and facilitating
return to work.**

Why Coventry?

- National network of 1,300 providers in 48 states at Occupational Medical Clinics - EMCC
- Centralized telephonic and electronic claim intake services
- Continuous and proactive communication between the employee, employer, payor, and the provider
- Artificial Intelligence rules identify at risk cases and trigger intervention
- Experienced disability management team with RTW experience
- Focus on aggressive sports medicine approach and early transitional duty RTW
- Nationally recognized disability duration guidelines facilitating safe and early RTW
- Comprehensive outcomes reporting and analysis
- Coventry Best Practices trained
- Member of the National Quality Assurance Committee



More Information?

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