

A photograph of two women in a professional setting, possibly a hospital or office. One woman, wearing a white lab coat and a stethoscope, is looking at a document held by the other woman. The background is softly blurred.

MetraComp

New York Recommendation of Care (ROC) Highlights

Program Benefits

- Carrier/employer can recommend the ROC network to all injured workers.
- Preferred Provider Organization (PPO) discounts are available on all claims where ROC rules have been followed (12 NYCRR § 325-2).
- The ROC program is available in all NY counties throughout the state.

Contractual Requirements

- Network Access Agreement directly with MetraComp and Amendment to Coventry Master Services Agreement.

For additional information on the rules & regulations for ROC in NY, visit:
www.wcb.ny.gov

Employee Communication Requirements

Any ROC materials for employees MUST clearly indicate that:

- The use of the specified network or providers is strictly voluntary.
- Employees may obtain a list of authorized health care providers from the Workers' Compensation Board.
- Employees may choose or change their provider at will without jeopardizing medical or indemnity benefits.

Reporting Requirement

- A quarterly list of employers including individual addresses accessing the ROC program.

This document provides a summary overview of certain statutory and/or regulatory provisions. This summary is not comprehensive and does not in any way constitute legal advice. Review of the applicable statutes and regulations in their entirety may be necessary.