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**"OPIOID USE: EXPLORATION OF ADDICTION"
PANEL DISCUSSION**

*Eastern Claims Conference, April 2 - 4, 2017
Boston, Massachusetts*

Downers Grove, IL - March 17, 2017 - Coventry will participate in "Opioid Use: Exploration of Addiction," a panel discussion being held at the Eastern Claims Conference (ECC) April 2nd through the 4th. The discussion will take place Tuesday, April 4th from 9:00 am to 10:15 am.

The panel will cover the current drug epidemic, its origination from well-meaning doctors wanting to help patients with pain problems, to how it went off the rails by addressing:

- (1) The pharmacological basis for these drugs that makes them so potent and so difficult to get off;
- (2) The medically-focused and claims-management strategies that are beginning to bear fruit in workers' compensation;
- (3) The larger psycho-social context of chronic pain and the behavioral strategies that must be part of the solution.

The discussion will provide concrete take-aways that insurance professionals can use to identify and assist potential problem claimants/patients.

About the ECC

The [ECC](#) is an educational conference devoted to Life, Disability, Accidental Death and Dismemberment and Accident and Health Claims Management. The ECC's program is designed to serve a broad target market, from entry-level associate personnel to senior management. The ECC's only function is to present an annual conference for the benefit of those who serve the insurance industry in the claims handling process.

About Coventry

[Coventry](#) offers workers' compensation, auto, and disability care and cost management solutions for employers, insurance carriers, and third-party administrators. With roots in both clinical and network services, Coventry leverages more than 30 years of industry experience, knowledge, and data analytics. We offer an integrated suite of solutions, powered by technology to enhance network development, clinical integration, and operational efficiencies at the client desktop, with a focus on total overall outcomes.

About The Hartford

With more than 200 years of expertise, [The Hartford](#) (NYSE: HIG) is a leader in property and casualty insurance,

group benefits and mutual funds. The Hartford sells its products primarily through a network of independent agents and brokers, and for more than 30 years has been the only nationally endorsed direct auto and home insurance program for AARP's 37 million-plus members. The Hartford helps its customers prepare for the unexpected, protect what's most important to them and prevail when the unforeseen happens.

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